

Amy K. Donahue

Department of Public Policy
University of Connecticut
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CURRENT APPOINTMENT

Full Professor of Public Policy (with tenure), University of Connecticut 2012-present

EDUCATION

The Maxwell School of Citizenship and Public Affairs, Syracuse University, Syracuse, NY
Ph.D., Public Administration 2000
M.P.A. 1996

Princeton University, Princeton, NJ
B.A., *magna cum laude*, Geological and Geophysical Sciences 1989

United World College of the Atlantic, Llantwit Major, Wales, UK
International Baccalaureate Diploma 1985

ACADEMIC ADMINISTRATIVE APPOINTMENTS

Vice Provost for Academic Operations 2011-2018
Office of the Provost, University of Connecticut

Oversaw management of the resources of the academic enterprise on behalf of the Provost at a leading public research university, including capital, operational, and workforce planning, programming, budgeting, and policy development for the university's fourteen schools and colleges, five regional campuses, and other academic functions. Served as the Provost's Chief of Staff and lead officer for issues related to collective bargaining, capital programs, space allocation, veterans and military affairs, behavioral threat assessment, labor-management relations, faculty hiring, Title IX, crisis management, and public safety. Advised the Provost on a wide variety of administrative issues, and led or oversaw initiatives university-wide, ensuring timely and effective implementation. Served as the Provost's primary liaison to senior campus administrators and represented the Provost to internal and external constituencies. Played a major leadership role in the development and implementation of Next Generation Connecticut, a ten-year \$1.7 billion capital program to build and upgrade STEM facilities at UConn.

Department Head 2007-2011
Department of Public Policy, University of Connecticut

Led an academic department with a staff of 30 full-time and adjunct faculty and staff at the State's flagship university, offering two professional master's programs, three graduate certificates, and an undergraduate minor. Ranked #9 nationally in public budgeting and finance. Graduates serve in all of Connecticut's State agencies, other organizations, and many towns.

Inaugural Director 2007
Stephenson Disaster Management Institute, Louisiana State University

In the wake of hurricane Katrina, sabbatical appointment to design, staff, and launch a \$9 million research and education institute that provides innovative applied disaster management research, technical solutions, education, and training.

PROFESSIONAL EXPERIENCE**Homeland security service**

2002-2007

National Aeronautics and Space Administration

From 2002-2004, full-time temporary appointment under the Intergovernmental Personnel Act to develop NASA's capacity in the area of homeland security, including identifying opportunities to deploy NASA's technology and expertise to support the efforts of other federal agencies. Played a key leadership role in the three-month field response operation after the space shuttle *Columbia* crash. Served as a technical advisor to the Office of Homeland Security and then the Department of Homeland Security in emergency preparedness and response policy and practice. Served as a member of the Stafford-Covey Return to Flight Task Group assessing NASA's implementation of the recommendations of accident investigators. From 2004-2007, served on the Congressionally-mandated Aerospace Safety Advisory Panel (ASAP), an independent safety review body that evaluates NASA's safety performance and advises NASA and Congress on matters of risk management and operational safety. Re-appointed to the Aerospace Safety Advisory Panel as a Special Government Employee for a six-year term as of January 1, 2021.

Public safety service

1990-2000

Alaska and New York State certified firefighter and EMT

From 1994-1995 directed a 911 emergency communications center in Fairbanks, Alaska, that ensured effective support to fire, ambulance, police, and borough agencies, covering hundreds of miles of service area. From 1990-1995, served as training lieutenant and a volunteer/part-time paid firefighter and lead medic at Chena-Goldstream Fire & Rescue in Fairbanks, Alaska. From 1995-2000, served as a volunteer firefighter and Emergency Medical Technician at two fire departments in upstate New York. Recently, from 2005-2020, served on Connecticut's Police Officer Standards and Training Council, a CALEA internationally accredited public safety training academy that is responsible for adopting and enforcing professional standards for certification and decertification of Connecticut's police officers, and is charged with developing, adopting, and revising a comprehensive standards program for all law enforcement units in Connecticut.

Active duty military service

1990-1994

6th Infantry Division, Fort Wainwright, Alaska

From 1990-1992, served as Officer-in-Charge of the Forward Surgical Team in the 6th Medical Battalion. Trained, staffed, and equipped a medical team for global deployment. From 1992-1993, served as Training & Operations Officer (S3) for the 900-person 706th Main Support Battalion synchronizing all operations, developing training programs, and supervising communications, intelligence, and security operations. From 1993-1994, served as Chief of Mobilization, Education, & Security at Bassett Army Hospital, developing and managing emergency preparedness, mobilization, and security plans and procedures.

PRIOR ACADEMIC APPOINTMENTS

Associate Professor (with tenure), Department of Public Policy, University of Connecticut 2006-2012

Visiting Associate Professor, Ourso College of Business, Louisiana State University 2007

Assistant Professor, Departments of Public Policy and Political Science, University of Connecticut 2000-2006

Instructor, Department of Public Administration, Syracuse University 1999-2000

Senior Research Associate, Alan K. Campbell Public Affairs Institute, Syracuse University 1996-2000

AWARDS AND CREDENTIALS

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|--|-----------|
| Prior security clearance: Top Secret/SCI | inactive |
| Wilderness Emergency Medical Technician (NREMT # E3497123) | current |
| Distinguished Faculty Award, Department of Public Policy, University of Connecticut | 2021 |
| Distinguished Alumni Award, Maxwell School of Citizenship and Public Affairs, Syracuse University | 2018 |
| Fellow, National Academy of Public Administration | 2011 |
| NASA Exceptional Public Service Medals (3) for: | |
| 1. Service on the Aerospace Safety Advisory Panel | 2007 |
| 2. Service on the Stafford-Covey Space Shuttle Return to Flight Task Group | 2005 |
| 3. Leadership during the Space Shuttle <i>Columbia</i> disaster recovery | 2003 |
| <i>American Review of Public Administration</i> best article of the year (with Joanne Miller) | 2006 |
| Dissertation awards: | 2001 |
| National Association of Schools of Public Affairs Dissertation Award | |
| Syracuse University Graduate School Doctoral Prize | |
| Maxwell School Outstanding Doctoral Dissertation Award | |
| Jon Ben Snow Graduate Fellowship in Nonprofit Management | 1995-1996 |
| Military honors: | 1989-1994 |
| Meritorious Service Medal, National Defense Service Medal, Army Commendation Medal (3), Army Achievement Medal, Army Service Medal, Expert Field Medical Badge, Air Assault Badge, Basic Military Parachutist Badge, Distinguished Military Graduate–Princeton University ROTC | |

SELECTED CONSULTANCIES

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| <i>Advanced Technology International</i> | 2017-present |
| Member of the Leadership Advisory Board to a leading R&D nonprofit that convenes and manages large research consortia for the federal government. | |
| <i>Homeland Security Studies and Analysis Institute</i> | 2006-2016 |
| Supported this FFRDC of the U.S. Department of Homeland Security as a methodologist. Work included a system review of the Urban Search and Rescue program; a research design for FEMA's public assistance program; co-facilitation of the National Homeland Security Planning and Capabilities Development Study Group of the 2009 Quadrennial Homeland Security Review; and methods to assess the capability requirements of emergency responders. | |
| <i>Hicks & Associates, Science Applications International Corporation</i> | 2004-2009 |
| Consultant in support of Project Responder, an initiative of the Memorial Institute for the Prevention of Terrorism sponsored by the U.S. Department of Homeland Security to specify capability requirements for emergency responders and technology development investments. | |
| <i>G&H International Services Inc.</i> | 2006-2008 |
| Provided technical advice to the Department of Homeland Security Office for Interoperability and Compatibility on relevant emergency response community interests as they relate to the SAFECOM communications program initiatives. | |
| <i>Guidant Corporation</i> | 2005-2008 |
| Assessed the Cardiac Rhythm Management division's new-product development process to help improve the design and systems engineering processes to enhance product safety. | |

RECENT TEACHING

| Course | Title | Size | Level | Type | Style |
|----------------|---|------|------------------------------------|--------------------------|--------------------|
| PP 5361 | Theory and Management of Public Service Organizations | 20 | Graduate Fellows (executive-level) | Major - core requirement | In-person Seminar |
| PP 5361 | Theory and Management of Public Service Organizations | 35 | Graduate – Masters | Major - core requirement | In-person Seminar |
| PP 5340 | Introduction to Public Policy and Management | 50 | Graduate – Masters | Major - core requirement | Co-taught Distance |
| PP 5397 | Crisis Management | 17 | Graduate – Masters | Major - elective | In-person Seminar |
| UNIV 1784 | Surviving Disaster | 19 | Freshman Honors | Service | Online |
| UNIV 1885/3985 | The COVID Pandemic: Impacts on Health, Business, and Society | 4113 | Undergraduate | Service | Co-taught Online |
| 1638 | The COVID Pandemic: Impacts on Health, Business, and Society | 1117 | Faculty, staff, graduate students | Service | Co-taught Online |
| 0002 | Managing Health Crises: Federal, State, Local and Individual Action | 157 | Alumni | Service | Co-taught Online |

PREVIOUS TEACHING

Applied Quantitative Methods (Statistics)
 Applied Research Design
 Capstone in Public Administration
 Executive Leadership and Policy Politics
 Intergovernmental Relations
 Introduction to Public Policy and Management
 Public Organizations and Management
 Public Policy Analysis
 The Policymaking Process
 Theory of Public Organizations

RESEARCH GRANTS AND CONTRACTS

Principal Investigator, “Risk Perceptions, Preferences, and Preparedness.” Funded by the Department of Homeland Security as Part of the Center of Excellence for the Study of Natural Disasters, Coastal Infrastructure and Emergency Management under competitive Funding Opportunity DHS-07-ST-061-004 (\$566,026) 2008-2012

Principal Investigator, “First Responder Technology Needs, Phase I.” Research contract funded by the Department of Homeland Security Responder Solutions Program, via contract with CTC, Inc. Public Safety Technology Center (\$71,036) 2008

Principal Investigator, “Emergency Response to Large Complex Incidents Lessons Learned Project.” Funded by the Department of Homeland Security Science and Technology Directorate (\$20,000) 2006

Co-Principal Investigator, “Regional Technology Integration Initiative.” Funded by the Department of Homeland Security Science and Technology Directorate through the National Science Foundation under Grant No. 000409 (\$1 million) 2004-2005

- Principal Investigator, "Study of incident management principles and practices." Directed by the Texas Forest Service and sponsored by Federal Emergency Management Agency Region VI and the United States Forest Service Region 8 (\$50,000) 2003
- Principal Investigator, "Study of emergency services management for the town of Mansfield, Connecticut." Contract funded by the Town of Mansfield, CT (\$12,000) 2001-2006
- Principal Investigator (with Joanne Miller), "Willingness to Pay for Public Safety." University of Connecticut Research Foundation Large Grant Program (\$22,000) 2001

Book

Government Performance: Why Management Matters. 2003. Baltimore: The Johns Hopkins University Press. 193 pp. With Patricia W. Ingraham and Philip G. Joyce.

REFEREED ARTICLES

- "Risky Business: Willingness to Pay for Disaster Preparedness." 2014. *Public Budgeting & Finance*. 34(4): 100-119.
- "Ready or Not: How Citizens and Public Officials Perceive Risk and Preparedness." 2014 (OnlineFirst Oct 28, 2013). *American Review of Public Administration*. 44(4S): 89S-111S. With Catherine Eckel and Rick Wilson.
- "Toward Robust All-Hazards Incident Management Teams: Progress and Priorities." 2012. *Journal of Emergency Management*. 10(4): 253-263.
- "Do Shocks Change Organization Culture? The Case of NASA." 2012. *Journal of Public Administration Research and Theory*. 22(3): 395-425. With Rosemary O'Leary.
- "Implementation of Homeland Security Technologies: Differences in Willingness to Pay Across Jurisdictions." 2011. *Public Performance and Management Review*. 35(1): 7-28. With Mark Robbins and Bill Simonsen.
- "Integrating Labor Relations and Human Resource Management: Impacts on State Workforces." 2008. *International Review of Public Administration*. 13(2): 57-83. With Willow Jacobson and Ellen Rubin.
- "Time, Taxes, and Support for Security." 2008. *Public Budgeting and Finance*. 28(2): 69-86. With Mark Robbins and Bill Simonsen.
- "Willingness to Pay Taxes for Homeland Security Measures." 2007. *Municipal Finance Journal*. 28(3): 57-83. With Mark Robbins and Bill Simonsen.
- "Teaching Leadership in Public Administration." 2007. *Journal of Public Affairs Education*. 13(3/4): 461-485. With Lloyd A. Blanchard.
- "Universal Lessons from Unique Events: Perspectives from Columbia and Katrina." 2007. *Public Administration Review*. 67(s1): 77-81. With Sean O'Keefe.
- "Experience, Attitudes, and Willingness to Pay for Public Safety." 2006. *American Review of Public Administration*. 36(4): 395-418. With Joanne M. Miller. (ARPA best article award.)
- "Lessons We Don't Learn: A study of the lessons of disasters, why we repeat them, and how we can learn them." 2006. *Homeland Security Affairs*. 2(2). With Robert V. Tuohy.
- "All-Risk Response: A Qualitative Study of the Capacity of the Wildland Fire Service." 2006. *Journal of Forestry*. 104(3): 136-142.

“The Space Shuttle *Columbia* Recovery Operation: How Collaboration Enabled Disaster Response.” 2006. *Public Administration Review* 66(s1): 141-142.

“Citizen Preferences and Paying for Municipal Police.” 2005. *Journal of Urban Affairs* 27(4): 419-435. With Joanne M. Miller.

“Managerial Perceptions and the Production of Fire Protection.” 2004. *Administration and Society*. 35(6): 717-746.

“The Influence of Management on the Cost of Fire Protection.” 2004. *Journal of Policy Analysis and Management*. 23(1): 71-92.

“A Framework for Analyzing Emergency Management with an Application to Federal Budgeting.” 2001. *Public Administration Review*. 61(6): 728-740. With Philip G. Joyce.

“Measuring Government Management Capacity: A Comparative Analysis of City Human Resources Management Systems.” 2000. *Journal of Public Administration Research and Theory* 10(2): 381-411. With Sally Coleman Selden and Patricia W. Ingraham.

BOOK CHAPTERS

“Management and Performance Outcomes in State Government.” 2004. In Patricia W. Ingraham and Laurence E. Lynn, Jr., eds., *The Art of Governance: Analyzing Management and Administration*. Washington, D.C.: Georgetown University Press. pp. 125-151. With Willow S. Jacobson, Mark D. Robbins, Ellen V. Rubin, and Sally C. Selden.

“Ethics and Policy Analysis.” 2003. In Jack Rabin, ed. *Encyclopedia of Public Administration and Public Policy*. New York: Marcel Dekker, Inc. pp. 469-173. (Revised in 2015 for the 3rd edition.)

“Dissecting the Black Box Revisited: A Framework for Analyzing Government Management Performance.” 2000. In Carolyn J. Heinrich and Laurence E. Lynn, Jr., eds., *Governance and Performance: New Perspectives*. Washington, D.C.: Georgetown University Press. pp. 292-318. With Patricia W. Ingraham.

“Dissecting the Black Box: Toward a Model and Measures of Government Management Performance.” 2000. In Jeffrey L. Brudney, Laurence J. O’Toole, Jr. and Hal G. Rainey, eds., *Advancing Public Management: New Developments in Theory, Methods, and Practice*. Washington, D.C.: Georgetown University Press. pp. 235-252. With Patricia W. Ingraham.

INVITED ARTICLES, REPORTS, AND REVIEWS

“Emerging Developments in Evacuation Methods, Planning, and Analysis.” 2013. *International Journal of Mass Emergencies and Disasters* 31(1): 1-3. With Brian Wolshon.

Review of *Organizational Learning at NASA: The Challenger & Columbia Accidents* by Julianne G. Mahler with Maureen Hogan Casamayou. 2011. *Journal of Public Administration Research and Theory* 21(2): 391-395.

Review of *Lessons of Disaster: Policy Change After Catastrophic Events* by Thomas A. Birkland. 2010. *International Public Management Journal* 13(1): 1-4.

“Project Responder: Responder Requirements for Homeland Security Technologies.” 2009. Proceedings of the 2009 IEEE International Conference on Technologies for Homeland Security. pp. 409-416. With Michelle Royal and Robert Tuohy.

“Perspectives on Success: Issues and Priorities for All-Hazard Incident Management Teams: Findings from the 2008 All-Hazard IMT Training and Education Conference.” 2009. With Kate Harker, Scott Graves, and Geoff Wilford.

“Review of Emergency Response Capability Needs.” 2008. Prepared for the Department of Homeland Security’s National Preparedness Directorate, System Support Division, Science & Technology Directorate, Office of State and Local Preparedness, and FEMA. With Michelle Royal and Aidan Kirby.

Review of Citizenship and Management in Public Administration: Integrating Behavioral Theories and Managerial Thinking. 2006. Edited by Eran Vigoda-Gadot and Aaron Cohen. *Local Government Studies* 32(2): 201-202.

“The Day the Sky Fell: The Space Shuttle Columbia Disaster” 2004. *Public Management* 86 (8). Also reprinted in *South Dakota Municipalities*.

Review of A Voice For Nonprofits by Jeffrey Berry. 2004. *Perspectives on Politics* 2(3): 589-590.

“Incident Management Team All-Risk Operations and Management Study” 2003. Prepared for United States Forest Service Region 8 & Federal Emergency Management Agency Region 6.

“Management Capacity.” 2002. In *The New Jersey Initiative: Building Management Capacity in New Jersey Municipalities*. Syracuse, NY: The Maxwell School of Citizenship and Public Affairs. pp. 7-13.

Review of Beyond Machiavelli: Policy Analysis Comes of Age by Beryl Radin. 2001. *American Political Science Review* 95 (3): 737-738.

“Pressure, perception, and performance.” 2000. *FIRE CHIEF* (August). pp. 102-109.

WORKING PAPERS

“The Cost of Public Higher Education in America: What Has Happened and Why.” In preparation for submission to *Public Budgeting and Finance*. With Lloyd Blanchard.

SELECT PRESENTATIONS

“The Cost of Public Higher Education in America: What Has Happened and Why.” Western Social Science Association’s 60th Annual Conference. San Antonio, TX. April 4-7, 2018. (With Lloyd Blanchard.)

“Risky Business: Willingness to Pay for Disaster Preparedness” Public Management Research Association Conference. University of Wisconsin, Madison, Wisconsin. June 20-22, 2013.

“Incentivizing Preparedness” Western Social Science Association’s 54th Conference. Houston, TX. April 11-14, 2012.

Invited speaker, Conference of the Maxwell School, Syracuse University and the National Institute of Emergency Management School, Chinese Academy of Governance. Wash, DC. June 13-15, 2011.

“What’s the worst that can happen? How citizens and public managers perceive risk.” 11th Public Management Research Conference. Syracuse University, Syracuse, NY. June 2-4, 2011.

“Risk perceptions, preferences, preparedness, and willingness to pay” Western Social Science Association’s 53rd Annual Conference. Salt Lake City, UT. April 13-16, 2011.

Facilitator and invited participant at an international workshop on Mega-City Mega-Disasters funded by the National Science Foundation and Taiwan’s National Science Council. National Center for Research on Earthquake Engineering, National Taiwan University, Taipei, Taiwan. May 6-8, 2010.

PROFESSIONAL SERVICE

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|---|------------------------|
| Currently appointed at a Special Government Employee to serve as a Panel Member, the Aerospace Safety Advisory Panel, a FACA advisory committee that evaluates NASA's safety performance and reports to NASA and Congress | 2021-2026 2004-2007 |
| Member, University of Connecticut President's Advisory Council on Policing | 2020-present |
| Member, Connecticut Police Officer Standards and Training Council Curriculum Committee | 2005-present |
| Member, Committee on Use of Force (UOF), charged to draft the State of Connecticut's UOF policy and develop a new UOF training curriculum | 2020-present |
| Council Member (Appointed by the Governor), State of Connecticut Police Officer Standards and Training Council (POST) | 2005-2020 |
| Member, Interagency Board for Equipment Standardization and Interoperability | 2003-present |
| Member (Appointed by the Governor), Board of Trustees, State of Connecticut Department of Veterans' Affairs | 2016-2018 |
| Invited discussant, the White House Forum on Smart Finance for Disaster Resilience | 2016 |
| Panelist, National Academy of Public Administration study for the Veterans Benefit Administration, an independent review mandated by Congress | 2015-2016 |
| Member (elected), Executive Council, Network of Schools of Public Policy, Affairs, and Administration | 2010-2013 |
| Member, Board of Experts, Stephenson Disaster Management Institute, LSU | 2009-2100 |
| Member, Responder Knowledgebase Advisory Board, Memorial Institute for the Prevention of Terrorism | 2004-2008 |
| Panel Member, NASA's statutory Aerospace Safety Advisory Panel (2004-2007) and NASA Stafford-Covey Return to Flight Task Group | 2003-2004 |
| Member, Mine Safety Technology and Training Commission, National Mine Assoc. | 2006 |
| Committee Member, National Research Council of the National Academies, Board on Earth Sciences and Resources: "Planning for Catastrophe: A Blueprint for Improving Geospatial Data, Tools, and Infrastructure" | 2005-2006 |
| Senior Advisor, DHS Interagency Modeling and Atmospheric Analysis Center | 2005-2006 |
| Member, Princeton University Officer Education Advisory Board | 1999-2003 |
| National Science Foundation panelist: Navigating the New Arctic (2019, 2020); Critical Resilient Interdependent Infrastructures Systems and Processes (2015, 2016); Decision, Risk, and Management Sciences Program, Division of Social and Economic Sciences (2012-2014); Disaster Resilience for Rural Communities (2011) | 2011-present |
| Member, Board of Editors: <i>Journal of Emergency Management</i> (2009-present), <i>Journal of Humanitarian Logistics and Supply Chain Management</i> (2010-2015), <i>Public Administration Review</i> (2011-2014), <i>Journal of Public Administration Research and Theory</i> (2007-2011) | 2007-present |